

# Kimball Thomas Higgs

## Objective

To gain a position in a high volume, above-casual restaurant in the Bay Area.

## Profile

I am a highly motivated, skilled, organized and very experienced server. I thrive in stressful and busy environments, and constantly strive to provide excellent service in any situation. I maintain a professional demeanor and function well when teamwork is needed.

## Foodservice Experience

### **BJ's Brewhouse and Restaurant, 2007-Present**

Server. Pushed sales of food and alcohol, while maintaining established standards of presentation and service. Multi-tasking and customer service skills are essential to success. Cash handling and responsible alcohol service were part of duties.

### **Alcatraz Brewing Company, June-November 2006**

Server. Pushed sales of food and alcohol, while maintaining established standards of presentation and service. Multi-tasking and customer service skills are essential to success. Cash handling and responsible alcohol service were part of duties.

### **Disneyland Resort Special Events, 2002-2005**

Server. Organized materials for, set up, served, and broke down special events, including fine dining. Parties ranged in size from personal service up to 6,000+ guests. Strong emphasis on customer service.

Additional work history, including contact information available upon request.

## Contact Information

email: kimballthiggs@gmail.com  
phone: 714.213.1392  
alt. phone: 209.478.5680

## Skills and Specialties

### **Food and Liquor Upsells**

I am familiar with many drink recipes, the kinds of liquors they use, and premium options for each specific kind of liquor used. I also strive to familiarize myself with the food menu to seek out additional upsell opportunities.

### **Fine Dining**

I have been formally trained by the Disneyland Hotel and others in providing an exemplary dining experience, from above casual dining to high-level fine dining events.

### **Cash Handling and Math Skills**

I can perform basic arithmetic, including addition, subtraction, percentages and algebra correctly and swiftly, with or without the aid of a calculator.

## References

Natalie Morgan Manager BJ's Brewhouse 916.753.1500	Joshua Brigham Assistant Principal Whitmore Charter School 209.556.1613
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